

# Medium Enterprise, Financial Services, USA

## Introduction

This case study of Personal Capital Corporation is based on an October 2018 survey of SQL Diagnostic Manager for MySQL (formerly Monyog) customers by TechValidate, a 3rd-party research service.



“With SQL Diagnostic Manager for MySQL, we can see the deadlocks and have it alert us.”

“SQL Diagnostic Manager for MySQL provides us with alerting on locks.”

## Challenges

The business challenges that led the profiled company to evaluate and ultimately select SQL Diagnostic Manager for MySQL:

- Improving database performance
- Identifying problematic SQL queries, batches, and statements
- Improving visibility into the overall health and performance of databases
- Accelerating root-cause identification and mean time to resolution
- Monitoring databases in the cloud with a minimum number of tools and learning curve

### Company Profile

Company:  
**Personal Capital Corporation**

Company Size:  
**Medium Enterprise**

Industry:  
**Financial Services**

## Use Case

The key features and functionalities of SQL Diagnostic Manager for MySQL that the surveyed company uses:

- Has less than 10 MySQL databases in their environment.
- Uses MySQL in the following environments:
  - In the public cloud as managed databases
- Looked for the following features when evaluating SQL Diagnostic Manager for MySQL:
  - Find query bottlenecks using wait state analysis
  - Find and resolve blocking and deadlocks
  - Proactively alert with multiple baselines and automatic response actions
  - Produce and publish performance reports
  - Allow for automatic administration and provisioning of monitoring using scripting
  - Include automated advisor rules with best practices recommendations
  - Monitor databases in the cloud

### About SQL Diagnostic Manager for MySQL (formerly Monyog)

Idera provides database management tools for data modeling, monitoring, securing and improving data systems with confidence.

#### Learn More:

[Idera](#)

## Results

The surveyed company achieved the following results with SQL Diagnostic Manager for MySQL:

- Team impact:
  - Monitored databases in the cloud with the same tools as for on-premise
- Organizational impacts:
  - Reduced risk and increased confidence with migrating to databases to the cloud
- Reduced the following:
  - The time to find the root cause: 60% to 80%
- Rates the following capabilities of SQL Diagnostic Manager for SQL Server as compared to its competition:
  - Monitor in real-time: significantly better
  - Track configuration changes: significantly better
  - Monitor problematic queries: significantly better
  - See top queries across servers: significantly better